

From: [REDACTED] <info@[REDACTED]>
Subject: 🌞🌞🌞 Important details about your UPCOMING VACATION!
Welcome Email!!! 🌊🌊🌊
Date: August 5, 2024 at 3:44:16 PM EDT
To: Jeff Pizzino <[REDACTED]>

Hi Jeff,

Read this email CAREFULLY, it will save you TIME and it contains all of your check-in information needed to check into your room.

WE ALSO RECOMMEND PRINTING THESE INSTRUCTIONS OUT AND READING THEM ON YOUR TRIP TO MYRTLE BEACH

Your key code to access your condo will be emailed at 4 PM the day of check-in (it will arrive earlier if you paid for early check-in), be sure to check your email then. The condo unit number is at the address below.

Check-in 4 PM /check-out 10 AM. Early check-in/late check-out can be accommodated for an additional fee of \$50 plus tax for check-in after 2 PM and \$100 plus tax for check-in prior to 2 PM; to set this up, Please make ALL requests PRIOR TO 2 PM the day prior to arrival/departure. Early check-ins and late checkouts are on a first ask first serve basis as there are a limited number of spots and are dependent on the clean team schedules.

Please text us at [1-843-983-2667](tel:1-843-983-2667) or email us at info@bigfishrentals.com within the 1st hour of your arrival with any issues with your condo. **NOTE: Our cleaners close at 7 PM, any requests after 7 PM will be remedied the following day.** Please do not give our linens or towels to the resort or set them outside of the front door. A \$100 fee will be charged for unaccounted-for linens.

Please DO NOT bring luggage carts into the room, they damage the walls and doors of our condos and we will charge you for the repairs.

Please bring beach towels and beach chairs should you require these items for your stay. The city of Myrtle Beach has chairs and umbrellas

available for rent for a daily fee.

Your condo is located at:
Camelot By The Sea Resort
2000 North Ocean Blvd.

[REDACTED]
Myrtle Beach, SC 29577

[LINK TO ADDRESS ON GOOGLE MAPS](#)

We are delighted to have the opportunity to serve you as our guest! The following pages contain information that you may find helpful in navigating your condo and your stay. Should you need any further assistance please do not hesitate to contact me by calling or texting us (please tell us your room number when texting) at [REDACTED] or via email at [REDACTED].com. We are always pleased to help any way we can.

CHECK-IN

Check-in start time is at 4:00 PM. As a reminder, please do not stain our sheets/linens, comforters, or towels as YOU WILL BE CHARGED.

DO NOT USE SINKS/BATHTUBS TO WASH OFF SAND. SAND CLOGS DRAINS, USE OUTSIDE SHOWERS FOR REMOVING SAND PRIOR TO ENTERING CONDO.

You will need to print out the parking pass for your vehicle ahead of time here: [REDACTED]

[\[REDACTED\] Private-Rental-Parking-Pass.pdf](#)

If you did not print the parking pass ahead of time, proceed to your room to get parking pass, look in the cabinet above the microwave and place this on the dash of your vehicle. You should not have to go to the front desk for any reason.

The code for the Security gate is [REDACTED].

When you arrive at the property, proceed up the ramp to find a parking spot. You may take the elevator and go to the room and enter the key code (see above) to enter the property. Be sure you park your vehicle in the parking lot for the resort and place your parking pass on your dash as

they will tow!

To lock the door, simply press the lock button on the keypad. We hope you enjoy your stay!

If the lock jams or you enter the incorrect code, press the "Lock" button on the top to reset the lock (then wait 5 seconds), then enter the code.

CHECK OUT

Check out is at 10:00 AM on Saturday, Aug 10, 2024. We ask you to do a few things to help us expedite readying the condo for the next guest's arrival. We ask that you:

- Please spread out wet towels and shower curtains to dry, this will eliminate mold and mildew problems
- Please leave sheets on the beds, cleaners will remove these
- Please clean your dishes and place back where you found them
- Please leave pool bands in the condo if you received them (you may have not received them).
- Turn off all lights and televisions
- Clean out the fridge with any leftover perishable food
- Please remove trash from the condo
- Please do not take any items from the condo that are not yours - **YOU WILL BE CHARGED**
- Please do not leave any items that you have brought on the balcony or closets (floats, beach chairs, etc)
- **PLEASE MAKE SURE YOU LOCK THE DOOR!**
- **PLEASE CLEAN UP EXCESSIVE TRASH, YOU WILL BE CHARGED EXTRA CLEANING FEES IF EXCESSIVE**
- **If you changed or modified any of the TV settings(inputs or hook up external devices to TV) be sure you change them back for the next guest and the TV can receive regular TV channels. THERE IS A \$75.00 FEE if you change the inputs and do not change them back for the next guest to watch TV**

Please set the thermostat to 70 Degrees - Auto - Cool with Air Conditioning, In the winter, set the heat to 69 degrees and Auto - Heat.

if you can, please text us at [REDACTED] or email us at [REDACTED].com. to tell us that you are checking out so cleaners can prepare for next guests arrival

You can request early check-in and late check out for an additional fee. Please request after 5 PM the day prior to arrival/departure. Early check-in/late checkout is dependant upon our cleaners.

HOUSEKEEPING

If you arrive and your suite is not cleaned to perfection, please text or call

[REDACTED] or info [REDACTED].com

. Let them know exactly what you need and he will make it perfect!

We do not provide ongoing housekeeping throughout the week. If you would like for housekeeping to come in and clean daily we can provide this service for an additional charge. Housekeeping includes linen change of all beds, clean towels, cleaning the bathroom, cleaning the kitchen, dusting, vacuuming, sweeping, and mopping the floors.

WIFI

This resort has public wifi you can connect to at no charge. The wifi network will show up as public wifi. Connect to the strongest access point first (to get the fastest speeds). There should be no password.

TRASH

Please empty the trash in the trash receptacles located on the hallways, do not leave it outside your door.

AIR CONDITIONING

In order for the AC units to turn on and operate properly, the sliding glass doors need to be **FULLY CLOSED**

SMOKING

All of this resort is non-smoking. Please smoke outside of the entrance of the resort. We ask that you are courteous of other guests and clean up

all your butts by putting them in their proper place. **There is a \$250 fine for smoking on the balcony or inside the condo. If you are caught a second time smoking in the room or balcony, you will be asked to leave the resort.**

DAMAGE DEPOSITS

Your security deposit may take up to 30 days to be released, most will be released within 14 days of your departure. In some cases, there may appear to be two charges for damage deposit during your stay. This is to ensure that there is at least one damage deposit hold and is a refresh on the hold. If this occurs the first one will be released within 2-3 days business days. Please note there will not be a credit on your account, it will show up as a hold and be released, because this hold will be shown as pending.

MEDICAL EMERGENCY

Should you have any type of medical emergency please call 911 from your cell phone. The closest major hospital is Grand Strand Medical Center, 809 82nd Pkwy, Myrtle Beach, SC 29572.

BIRDS

Please do not feed the birds, they become a nuisance for you and other visitors. Notify us immediately if a bird camps out on your balcony.

CLOSEST GROCERY AND WALMART STORES

There is a Walmart and Publix grocery store that is nearby. The address for Walmart is: 10820 Kings Rd Myrtle Beach, SC 29572

SOME RESTAURANTS WE RECOMMEND IN THE AREA (your experience may vary):

21 Main at North Beach - American, Steakhouse - [Information](#)

Captain George's Seafood - Seafood Buffet - [Information](#)

CO Sushi - Sushi - [Information](#)

Crave - Italian - [Information](#)

Hamburger Joe's - American/Burgers - [Information](#)

Hook & Barrel - American, Seafood - [Information](#)

Nacho Hippo - Mexican - [Information](#)

Ruth's Chris Steak House - Steakhouse - [Information](#)

SOHO - Sushi - [Information](#)

The Wicked Tuna - Seafood - [Information](#)

DOOR DASH - Now Delivers in Myrtle Beach and North Myrtle Beach,

use this app to have **GROCERIES AND SUPPLIES**, restaurant food delivered to your condo. Use this  to save \$10 on your first 3 orders:

[https://\[REDACTED\]](https://[REDACTED])

THINGS TO DO

Looking for something to do? Entertain the entire family, use this link to save on local attractions: [\[REDACTED\].com/](https://[REDACTED].com/)

SURPRISES/SPECIAL OCCASIONS

Special Occasion? We have an option for flowers and champagne or cake and balloons. We also can provide a professional photo shoot on the beach! Please let us know your needs!

INVESTORS

Are you looking for investment opportunities? Please complete the form at: [\[REDACTED\].com/](https://[REDACTED].com/)

We hope you enjoy your stay and if you need anything please do not hesitate to contact me by calling or texting us (please tell us your room number when texting) at [REDACTED] or via email at [info@\[REDACTED\].com](mailto:info@[REDACTED].com). I can have most things "amazon'd" in to make your stay more pleasant, or I can have my wonderful cleaning company bring whatever you may need if it is already on site!

Thank you for choosing Big Fish Rentals: www.bigfishrentals.com

Thank you,

Julie [REDACTED]

[REDACTED] (text this number, be sure to include your room number)

[www.\[REDACTED\].com](http://www.[REDACTED].com)

Email or call:

[info@\[REDACTED\].com](mailto:info@[REDACTED].com)

(843) [REDACTED]

Visit us online:

[www.\[REDACTED\].com](http://www.[REDACTED].com)