

**From:** ██████████ Rentals info@██████████.com  
**Subject:** Checkout information  
**Date:** August 9, 2024 at 8:01 AM  
**To:** Jeff Pizzino jeff██████████.com



Hi Jeff,

We hope that you have had a 5-star stay so far! Here are a few items to take care of prior to your departure to ensure you receive your security deposit back in full.

We wanted to remind you that checkout time tomorrow is 10 am. If you need to check out late please let us know. We will try to make arrangements based on the cleaner's schedule. There is a \$50 PER HOUR late checkout fee for checking out later than 10 am. Please be **sure you leave the condo somewhat picked up as our cleaners will charge us for excessive cleanups.**

**Please do not take any item that does not belong to you, you will be charged.**

**- If you changed or modified any of the TV settings(inputs or hook up external devices to TV) please be sure you change them back for the next guest and the TV can receive regular TV channels. THERE IS A \$75.00 FEE if you change the inputs and do not change them back for the next guest to watch TV, this is very important for our next guest**

#### **CHECK OUT:**

**Check out is at 10:00 AM on Saturday, Aug 10, 2024.** We ask you to do a few things to help us expedite readying the condo for the next guest's arrival. We ask that you:

**Please set the thermostat to 70 Degrees - Auto - Cool with Air Conditioning, In the winter, set the heat to 69 degrees and Auto - Heat.**

- Please spread out wet towels and shower curtains to dry, this will eliminate mold and mildew problems

**- Please clean your dishes and place them back where you found them - OUR CLEANERS CHARGE EXTRA FOR CLEANING DIRTY DISHES**

- Please turn off all lights and televisions (remodify tv settings so tv turns on to regular channels for the next guest).

- Please clean out the fridge with any leftover perishable food

- Please do not take any items from the condo that are not yours - YOU WILL BE CHARGED

-Please leave pool bands in the condo if you received them (you may have not received them).

- Please do not leave any items that you have brought on the balcony or closets (floats, beach chairs, etc)

- Please check again for personal items, we are not responsible for personal items left in condo

- Please move the AC fan to auto (instead of on) if this setting is available

#### **TRASH**

Please empty the trash in the trash receptacles located on the hallways, do not leave it outside your door.

**- PLEASE MAKE SURE YOU LOCK THE DOOR AND CLOSE THE SLIDING GLASS DOORS.**

**- PLEASE CLEAN UP EXCESSIVE TRASH, YOU WILL BE CHARGED EXTRA CLEANING FEES IF EXCESSIVE**

- if you can, please text us at [1-843-██████████](tel:1-843-██████████) or email us at info@██████████.com to tell us that you

are checking out so cleaners can prepare for the next guest's arrival

You can request a late check out for a fee. (This is dependent on the cleaners.)

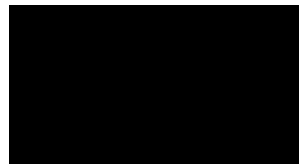
### **DAMAGE DEPOSITS**

**Your reservation included a HOLD (not a charge) on your credit card as your security deposit. Your security deposit may take up to 30 days to be released, most will be released within 14 days of your departure.** In some cases, there may appear to be two HOLDS for damage deposit during your stay. This is to ensure that there is at least one damage deposit hold and is a refresh on the hold. If this occurs the first one will be released within 2-3 days business days. Please note there will not be a credit on your account, it will show up as a hold and be released, because the hold is will be shown as pending.

Thank you, and we hope you enjoyed our condo as much as we do!

 Rentals.

-Julie



Email or call:

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 (843) redacted

Visit us online:

 [www.redacted.com](http://www.redacted.com)